



prospED

Forward Thinking. Future Building.

CHC32015

Certificate III In Community Services

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Let's do
something
great –
together.

About the Course

Delivery: Face to Face or Online

Duration: 9 Months

Accreditation: Nationally Recognised Training

This course is the entry level community services workers who support individuals through the provision of person centered services. Work may include day to day support of individuals in community settings to support the implementation of specific community based programs.

It is a great starting point to prepare students for the work in community services. At this level work takes place under the direction of others and supervision may be direct or indirect.

Work is undertaken in a range of community contexts and provides workers with direct contact with clients, identify presenting needs, referral to support services and provide support as required. They will learn about advocacy, community development, client needs and teamwork.

Job Outcomes

The qualification could lead students to careers in:

- Community Health Support Worker
- Youth Support Worker
- Mental Health Support Worker
- Aboriginal Community Development Worker
- Neighbourhood Centre Worker
- Assistant Community Worker
- Case Support Worker
- Residential Support Worker
- Volunteer Coordinator.

Units of Competency

CHCCCS016	Respond to client needs
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment
CHCMHS001	Work with people with mental health issues
CHCCCS038	Facilitate the empowerment of people receiving support
CHCGRP001	Support group activities
CHCCCS009	Facilitate responsible behaviour
CHCCDE019	Work within a community development framework
CHCPRP006	Lead own professional development
CHCCCS019	Recognise and respond to crisis situations

Our Support Services

Student support can be provided on the following, but not limited to:

- Telephone or email support
- LLN support
- IT support
- Study skills support
- Any reasonable adjustment provisions
- Personal student support.

Nationally Recognised Training



This course is a Nationally Recognised training course, and you will receive a national recognition qualification if you successfully complete the course and all units.

Let's Chat



TOID: 46084



www.prosped.edu.au



info@prosped.com.au



1300 490 929

To enquire about the **CHC32015 - Certificate III In Community Services** application process or to obtain information about our courses, don't hesitate to contact our expert advisors. Begin your path to success by giving us a call today!

A woman with glasses is looking at a laptop screen. The image is overlaid with a blue semi-transparent layer. The background is split diagonally from the top right corner, with a blue upper half and a light beige lower half.

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